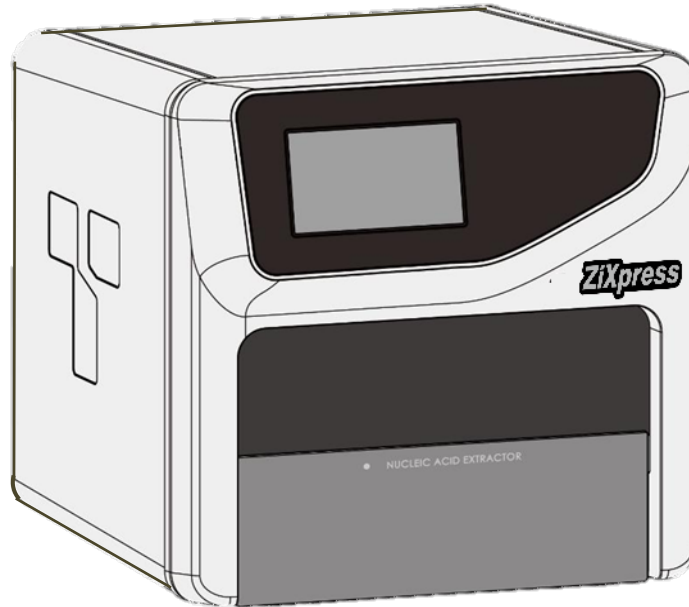


ZiXpress 96 Dx

User Manual



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Applicable Model of User Manual: ZiXpress 96 Dx

Applicable Software Version Number of User Manual: V1

Intended Use Statement:

The intended use of ZiXpress 96 Dx (hereinafter referred to as **ZiXpress 96 Dx System**) is to complete the automatic extraction and purification of nucleic acid in various samples by using magnetic bead nucleic acid extraction reagent. The high purity nucleic acid extraction products are suitable for polymerase chain reaction, gene chip, gene hybridization, gene sequencing and other technologies, and can be applied to scientific research, clinical applications, food safety, forensic medicine and other application fields.

Special Statement:

Before installing and using the ZiXpress 96 Dx System for the first time, please carefully read the instructions in this manual, fully consider the possible range of mis-operation or non-recommended function, and pay special attention to the possible consequences.

Contraindications:









ZiXpress 96 Dx System is an CE instrument without contraindications.

User Requirements:


ZiXpress 96 Dx System must be operated by laboratory professionals who have been trained in laboratory technology and have studied this user manual.

Safety Symbols and Markings

A. Safety Labels on Transport Package

Label	Description
	Fragile: the items inside are fragile, please handle with care.
	This Side Up: indicates the upward side of the transport package.
	Keep Dry: keep the transport package away from rain or any liquid.
	Temperature Limit: indicates the temperature limits for the storage and transportation of package.
	Humidity Limit: indicates the humidity limits for the storage and transportation of package.
	Atmospheric Pressure Limit: indicates the atmospheric pressure limits for the storage and transportation of package.
	Max 2 Packages: it is prohibited to stack more than 2 layers for the storage and transportation of packages.
	Recycle: indicates the packaging materials are recyclable.

B. Safety Labels on ZiXpress 96 Dx System

Label	Description
	Biohazard: indicates that a certain area of the ZiXpress 96 Dx System can be easily contaminated with biological reagents or samples. Reminding users to timely disinfect this area, keep necessary precautions during operation and take corresponding protective measures at the same time.



High Temp.: indicates that a certain area of the ZiXpress 96 Dx System may produce high temperature. Reminding users to pay attention and be careful for burns.



Moving Parts: indicates that a certain moving part of the ZiXpress 96 Dx System may cause personal injury. Reminding users to proceed with appropriate caution.



Waste Disposal: indicates that the ZiXpress 96 Dx System belongs to electrical equipment, the abandoned instrument should not be disposed as unsorted municipal waste. Please follow local relevant applicable laws and regulations to deal with the instrument, which must be separately recycled.



The ZiXpress 96 Dx System meets the requirements laid down in Council Directive 2004/108/EC relating to “Electromagnetic Compatibility” and Council Directive 2006/95/EC relating to “Low Voltage Equipment”. The following standards were applied: IEC/EN 61326-1 (EMC), IEC/EN 61010-1 (Safety) and IEC/EN 61010-2-081.



Serial Number: indicates the serial number of this instrument.



Manufacturer: indicates the manufacture of this instrument.



Caution: indicates the “caution” of this instrument.






Manufacture Date: indicates the manufacture date of this instrument.



Consult Instructions for Use: indicates the consult instructions for the use of this instrument.

C. Symbols Used in This Manual

Symbol	Description
	Caution: reminding user pay attention to a certain operation. Operating the ZiXpress 96 Dx System in any manner unspecified in this manual may results in instrument damage or abnormal function.
	Reminding: providing important information regarding the operation and successful application of ZiXpress 96 Dx System, including the information explained in further detail elsewhere in this manual.
	Prohibit: prohibiting user from a certain dangerous operation. Otherwise, it may result in instrument damage or abnormal function, even constitutes a personal injury hazard.


D. Conventions Used in This Manual


Convention	Meaning
Ordered list	Procedure steps must be performed follow the list order.
Press A	Press A key on the system software.
Bold	Indicates the instructions/options of the system software.
< Bold >	Indicates the keys/icons of the system software.
[]	Indicates the keys on computer keyboard.
<i>italic + Blue</i>	Indicates the reference chapter.

Safety and Precautions

The operation, maintenance and repair of ZiXpress 96 Dx System shall strictly follow the safety specifications listed in this section and through this manual. The design of ZiXpress 96 Dx System has fully considered its biological contamination protection, electrical safety protection and mechanical motion protection. Non-observance of the instructions or performing any operations not stated herein may affect the safety protection provided, and may also destroy the safety standards of design and manufacture as well as the expected application scope of the ZiXpress 96 Dx System.

Zinexts. will not be responsible for any possible consequence caused by either not read or violate the instructions mentioned herein.

 **Caution:** please carefully read this manual before operating the ZiXpress 96 Dx System. Incorrect understanding or operations may result in instrument damage or inefficiency usage, laboratory damage, even personal injury.


 **Reminding:** please pay attention to the descriptions with 'Caution', 'Reminding', 'Prohibit' symbols, and the safety labels on the instrument and transport package.

I. General Safety and Precautions for Instrument


 **Caution:**

1. Before installing and using ZiXpress 96 Dx System for the first time, please open the transport lock in the experiment cabin according to the instructions of user manual;
2. Please confirm that the transport lock has been open before the instrument is energized;
3. Please lock the transport lock before transporting or handling the instrument; otherwise, the Company will not be responsible for any damage to the instrument.

Otherwise Zinexts. will not be responsible for any instrument damage.


 **Caution:** no person except the **Zinexts** professional engineers is allowed to open the instrument, to replace any component or to debug the ZiXpress 96 Dx System.


 **Caution:** do not drop or damage the ZiXpress 96 Dx System, please handle it with care.


 **Caution:** in case of the following situations, immediately cut off the power supply and contact the dealer or ask the Company's professional maintenance personnel for processing.


- Any liquid has entered into the ZiXpress 96 Dx System;
- Abnormal sound or smell appears while the ZiXpress 96 Dx System is running;
- ZiXpress 96 Dx System is soaked with water or rain;
- Obvious functional changes of the ZiXpress 96 Dx System.

 **Prohibit:** never handling or move the ZiXpress 96 Dx System while it is running.


 **Caution:** for protection against overheating hazards, the openings on the instrument are designed for ventilation. Please do not block these openings nor cover the instrument with dust cover and other materials while it is running.


 **Caution:** the ZiXpress 96 Dx System installation and transportation should be performed by professional engineer or under professional guidelines.


 **Caution:** do not open the experiment cabin forcibly during the operation of the instrument, otherwise the protective measures of the instrument such as biological safety and electromagnetic radiation will be damaged.


 **Caution:** do not forcibly place the consumables which are not matched with the instrument into the experiment cabin.

II. Personal Safety and Precautions












 **Caution:** the ZiXpress 96 Dx System is heavy, please adopt appropriate tools and methods, or cooperate with other people to complete the lifting or moving of the instrument. Move or lift the instrument in an improper way may result in bodily injury, pain, or instrument damage.

 **Prohibit:** never touch the plug, the power cord or the power switch with wet hands.






 **Prohibit:** the ZiXpress 96 Dx System contains permanent strong magnetic field. Anyone who wears cardiac pacemaker or metal prosthetic device is prohibited to operate the instrument. The permanent magnet field may affect the functions of the cardiac pacemaker and metal prosthetic device, even result in damages.

 **High Temp.:** Do not directly touch the heating bars while the instrument is still running, they may generate enough heat to cause serious burns.






III. Electrical Safety and Precautions

-  **Prohibit:** the voltage of ZiXpress 96 Dx System can cause harms to human body, please cut off the power supply before opening the instrument shell, and it is prohibited to replace any part of the instrument while it is electrified.
-  **Caution:** the ZiXpress 96 Dx System should be properly grounded, any damage of the internal or external grounding path may cause dangerous.
-  **Caution:** in case of electric leakage, immediately unplug the ZiXpress 96 Dx System and stop using.
-  **Caution:** please unplug the power cord before moving the ZiXpress 96 Dx System.
-  **Reminding:** under normal circumstances, please use the instrument attached power cord. If the original power cord is destroyed, please substitute it with an equal one.
-  **Caution:** for protection against electric shock hazards, the ZiXpress 96 Dx System must be grounded properly. The power cord provided is a standard three-pin plug, please plug it into an appropriate three-wire grounded receptacle for operation safety.
-  **Caution:** the power grid environment of ZiXpress 96 Dx System must have ground wire.
-  **Caution:** please check the power connection carefully. Hold the power plug when you plug the power cord and make sure the power plug is perfectly inserted into the socket, do not pull the power cord to pull out the plug.
-  **Caution:** please keep the power cord away from heater or other high temperature objects. Please do not put anything on the power cord and keep it away from places where people move around.
-  **Caution:** the fuse tube type of the ZiXpress 96 Dx System is F10AH250V, located in the fuse tube box near the power outlet at the rear of the instrument. Use improper fuse tube may lead to circuit system damage. Please check and make sure that the fuse tube has been properly installed before switch on the instrument.
-  **Caution:** before replacing the fuse tube, please cut off the instrument power supply, unplug the power plug and use a screwdriver to pry open the fuse box. Then substitute the old fuse tube with an equal one.

IV. Environmental Safety and Precautions

-  **Caution:** the ZiXpress 96 Dx System is for indoor use only; the room should be well ventilated and without corrosive gas.
-  **Prohibit:** never run the ZiXpress 96 Dx System in places that have or may have flammable and explosive gas.
-  **Prohibit:** spraying liquid on electrical parts may cause a short circuit and result in fire, do not use sprays in vicinity of the ZiXpress 96 Dx System.
-  **Reminding:** the working environment temperature of ZiXpress 96 Dx System should be between 10°C~30°C, and the relative humidity should be lower than 80%RH.
-  **Reminding:** the working environment of the ZiXpress 96 Dx System should be under normal atmosphere (the altitude should below 4000m).

V. Biological Safety and Precautions

-  **Biohazard:** the sample objects of the ZiXpress 96 Dx System are nucleic acids, please consider all samples are with potential biohazard, and please take applicable safety protection measures and wear appropriate protective goggles, clothing and gloves while processing the samples.
-  **Biohazard:** in case of any liquid overflows during the operation, please immediately disinfect the contaminated area with appropriate detergent to avoid the spreading of contaminant, prevent the laboratory or instrument from biohazards.
-  **Biohazard:** please comply with the local or national applicable regulations to complete the disposal of waste samples and contaminated materials.
-  **Biohazard:** users should consider the abandoned ZiXpress 96 Dx System as biological contaminated material and comply with the local or national applicable regulations to complete the instrument disposal. Before disposal or recycle the instrument, please completely clean and disinfect the instrument.
-  **Biohazard:** users should only use reagents and consumables that are within their expiration date.

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1. Introduction

1.1 Intended Application Fields

The ZiXpress 96 Dx System can be widely used in scientific research, clinical diagnosis, disease control, food safety, forensic medicine and other fields. The user only needs to add samples and magnetic bead nucleic acid extraction reagents and load reaction consumables, and then the instrument will complete all nucleic acid extraction operations according to the experimental program and rapidly extract DNA and RNA from animal and plant tissues, blood, body fluids, criminal materials and other samples by using different magnetic bead nucleic acid extraction reagents.

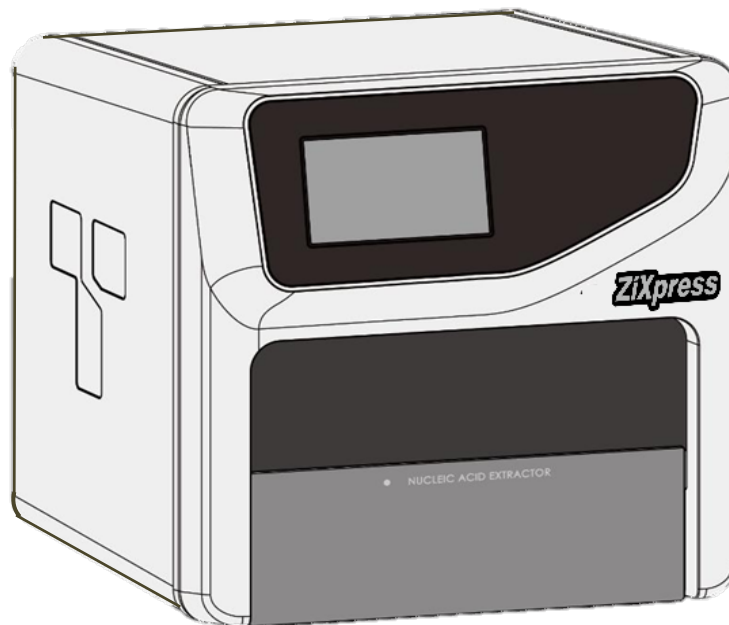


Figure 1-1. ZiXpress 96 DX System

The ZiXpress 96 Dx System is equipped with the following status indicator lamps:



Heating: indicates ZiXpress 96 Dx System is running the heating step;



Stirring: indicates ZiXpress 96 Dx System is running the stirring step;



Magnetic: indicates ZiXpress 96 Dx System is running the magnetic absorption step;



Wait: indicates ZiXpress 96 Dx System is running the waiting step;

1.2 Operating Principle

The ZiXpress 96 Dx System is designed as a high-tech product to extract the nucleic acid through magnetic beads method. It is characterized as high degree of automation, fast extraction speed, reliable results and easy operation. By utilizing of 96 deep well plates, it is capable of simultaneously deal with 1 to 96 samples.

The ZiXpress 96 Dx System takes advantage of the magnetic rods that located on magnetic rod frame, automatically transfer the magnetic beads-nucleic acid mixture from one well to another, then through the movement of magnetic rods and mixing sleeves, the instrument quickly and repeatedly stirring the reagent, evenly mix the reagent with the magnetic beads. Through the cell lysis, nucleic acid adsorption, washing and elution processes, the instrument will complete the extraction of nucleic acids and obtain highly purified nucleic acids, as shown in figure 1-2.

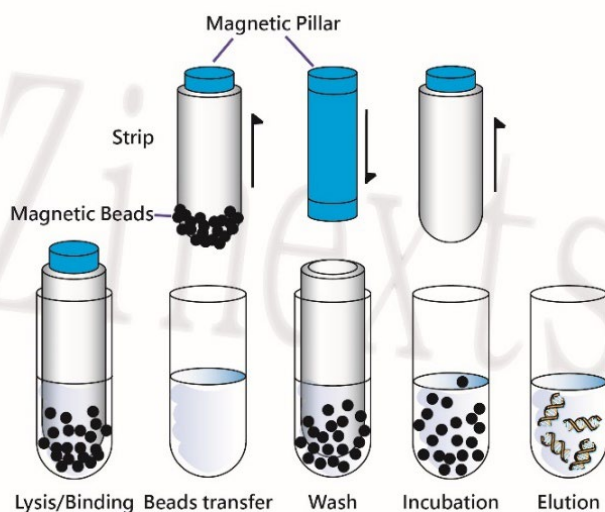


Figure 1-2. Principle steps of magnetic beads processing

1.3 Instrument Appearance and Composition

1.3.1 Instrument Structure

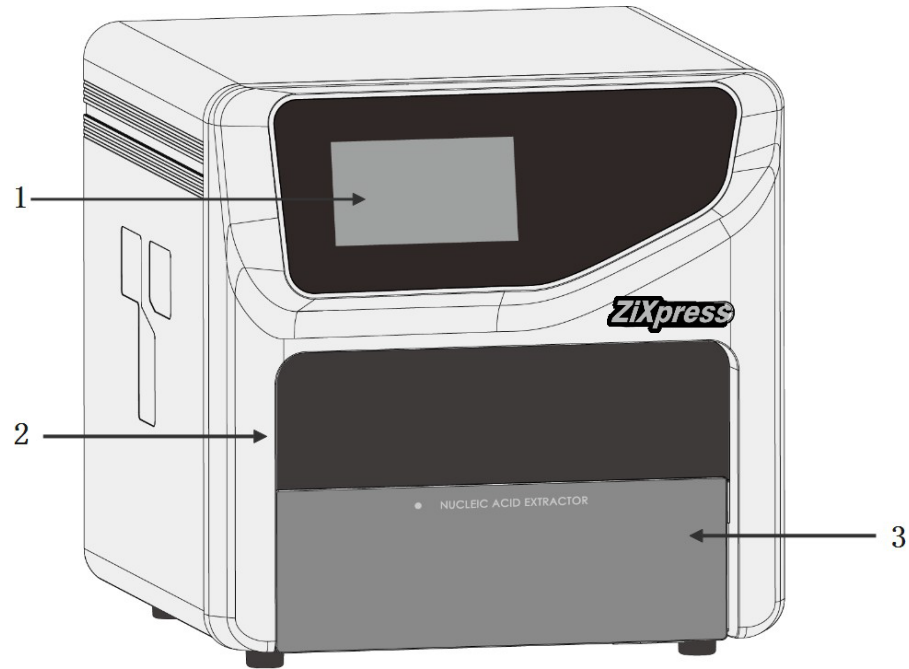


Figure 1-3. ZiXpress 96 Dx System - Front View

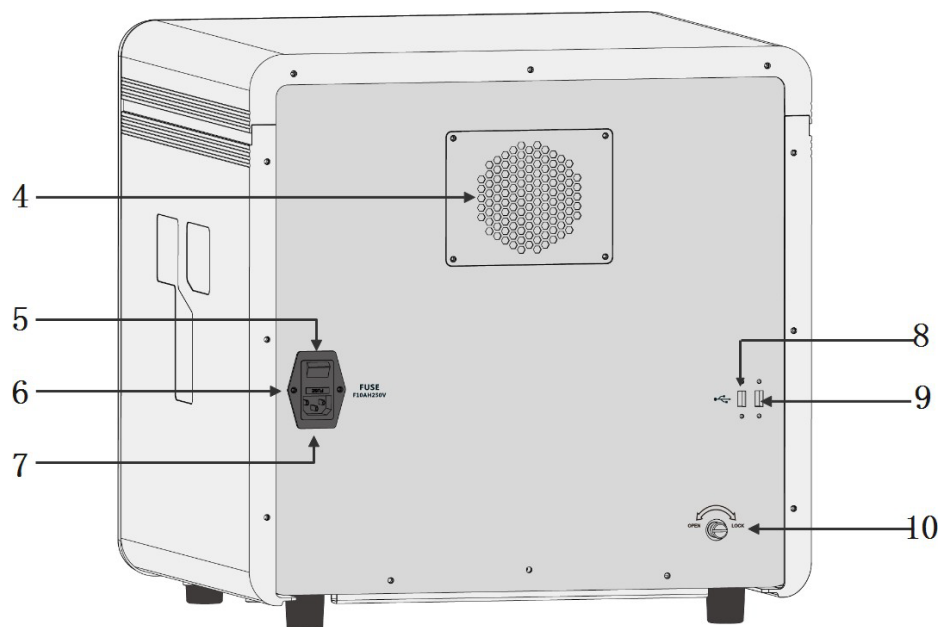


Figure 1-4. ZiXpress 96 Dx System - Rear View

1.3.2 Experiment Cabin Structure

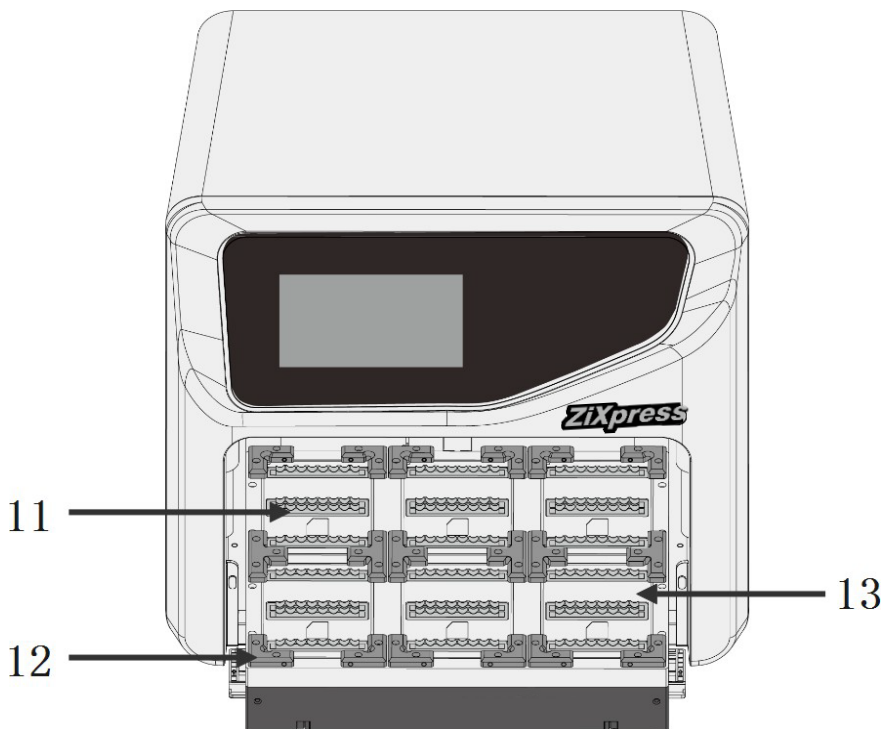


Figure 1-5. ZiXpress 96 Dx System - Experiment cabin

- | | |
|---------------------------------------|---|
| 1. Operation screen | 2. Experiment cabin lifting window |
| 3. Experiment cabin overhead door | 4. Heat dissipation opening |
| 5. Power switch | 6. Fuse tube holder |
| 7. Power socket | 8&9. USB interface |
| 10. Transport lock | 11. Heating bar |
| 12. Deep-well plate positioning strip | 13. Experiment cabin movable loading platform |

1.4 Product Introduction

1.4.1 General Parameters of Instrument

► **Instrument Specification:**

Dimension: 490mm(L) × 510mm (W) × 480mm (H);

Weight: 45kg;

- ▶ **Package Specification:**
Dimension: 700mm(L) × 660mm (W) × 580mm (H);
Weight: 54kg;
- ▶ **Power Specification:**
Voltage: AC 100V-240V;
Frequency: 50/60Hz;
Rated power: 600VA;
- ▶ **Communication Specification:**
Network port: TCP/IP protocol;
Ethernet connection;
USB interface;
- ▶ **Application Environment:**
Temperature: 10°C ~30°C;
Relative humidity: ≤80%RH, non-condensing;
Atmospheric pressure: 56.0kPa~106.0kPa;
Altitude: below 4000m;
- ▶ **Storage and Transportation Environment:**
Temperature: -40°C~55°C, with transport package;
Relative humidity: 0~93% RH;

1.4.2 Performance Parameters of Instrument

- ▶ **Processing Volume:**
30ul to 1000ul;
- ▶ **Sample Flux:**
1-96 fluxes;
- ▶ **Inter-well Extraction Difference:**
CV <3% (For identical concentration samples that are extracted in identical process).
- ▶ **Heating Temperature:**
The heating module can be optionally configured to realize lysis heating (room temperature to 120°C) and elution heating (room temperature to 120°C);

- ▶ **Temperature Control:**
Average Heating Rate: $\geq 1.5^{\circ}\text{C}/\text{s}$;
Temperature Uniformity: $\leq 3.0^{\circ}\text{C}$;
Temperature Accuracy: $\pm 1^{\circ}\text{C}$;
- ▶ **Rotational Speed:** 100-3000rpm adjustable.

1.4.3 Instrument Characteristics

- ▶ **Screen Operation:**
The ZiXpress 96 Dx System is embedded with a 7-inch color operation screen, which is capable of independently operating and monitoring real-time running status.
- ▶ **Precise Control:**
Built-in engineering computer, which can be operated alone without connection to a computer.
- ▶ **Temperature Control:**
User can customize the lysis and elution temperatures on demand.
- ▶ **Rapid Extraction:**
30-60 minutes per time (depending on the reagent used), at most 96 samples can be extracted simultaneously.
- ▶ **Extraction Efficiency:**
The extraction protocol can be optimized according to the reagents for more precise incubation time. Truly realize the high efficiency extraction. The high purity extracted DNA/RNA can be directly used for PCR and RT-PCR.
- ▶ **Stability and Reliability:**
Automatic operation system could avoid the deviations and errors that caused by manual operation, ensuring the stability and reliability of experimental results.
- ▶ **Power-off Protection:**
Continue to run the uncompleted experiment after accidental power-off and restart.
- ▶ **UV Disinfection:**
With built-in UV lamp disinfect function, it is capable of performing regularly disinfection for the experiment cabin.

▶ **Contamination Control:**

By means of precision motion control, self-cleaning and using disposable material, the inter-well and inter-batch contamination are strictly controlled to prevent cross-contamination.

1.4.4 Software System Characteristics

▶ **Software Interface:**

Wizard interface, intuitive sample layout and program setting, easy to operate.

▶ **Free Programming:**

The system control software has the powerful program editing function, meeting the different reagent requirements.

▶ **Experimental Storage:**

More than 1000 sets of experiment program files can be created/stored in the instrument.

▶ **System Language:**

Multiple languages can be dynamically switched, and the default languages are Chinese and English.

1.4.5 Reagent Characteristics

▶ **Open Platform:** various magnetic bead nucleic acid extraction reagents can be used.

1.4.6 Consumable Specification

▶ **96 wells:** six-strip tube, 96-deep well plate, stirring sleeve.

2. Unpacking and Installation

2.1 Unpacking Instructions

The ZiXpress 96 Dx System and its accessories are well preserved in a carton case. In order to prevent the collision and oscillation during transportation, the ZiXpress 96 Dx System is sealed with plastic bag and well supported by protective foams.

- ① **Reminding:** in order to prevent the formation of condensation water, please do not open the transport package until it reaches the room temperature.
- ① **Reminding:** please check the package integrity before open it. In case there is any damage, collision or water mark, please contact the transport department or our company.
- ① **Reminding:** please check the instrument and accessories according to the packing list and ensure that all components are present and intact, report any missing items to **Zinexts**.
- ① **Reminding:** please fill in the relevant content on installation information feedback table after acceptance, and send it back to our company for document and warranty.
- ⚠ **Caution:** please reserve the original packing materials for future use. The transport package of ZiXpress 96 Dx System is designed to reduce the instrument damage and ensure its transportation safety. Adopt other packaging materials will break the warranty, and **Zinexts** will not be responsible for damages as consequences of improper packaging that incurred during the transportation. Please also keep instrument related documents provided by our company for future use too.

2.1.1 Unpacking Steps

- 1st Step:** Transfer the ZiXpress 96 Dx packaging to the work place, as shown in Figure 2-1a.
- 2nd Step:** Open the upper cover of the packing box, take out the instrument accessories and documents accompanied by the instrument, and remove the protective foam on the top of the instrument, as shown in Figure 2-1b and Figure 2-1c.

3rd Step: Remove the plastic buckles (4 in total) on both sides of the packing box, as shown in Figure 2-1d.

4th Step: Take the instrument out of the packing box by both hands and place the instrument on a stable plane, as shown in Figure 2-1e and Figure 2-1f.

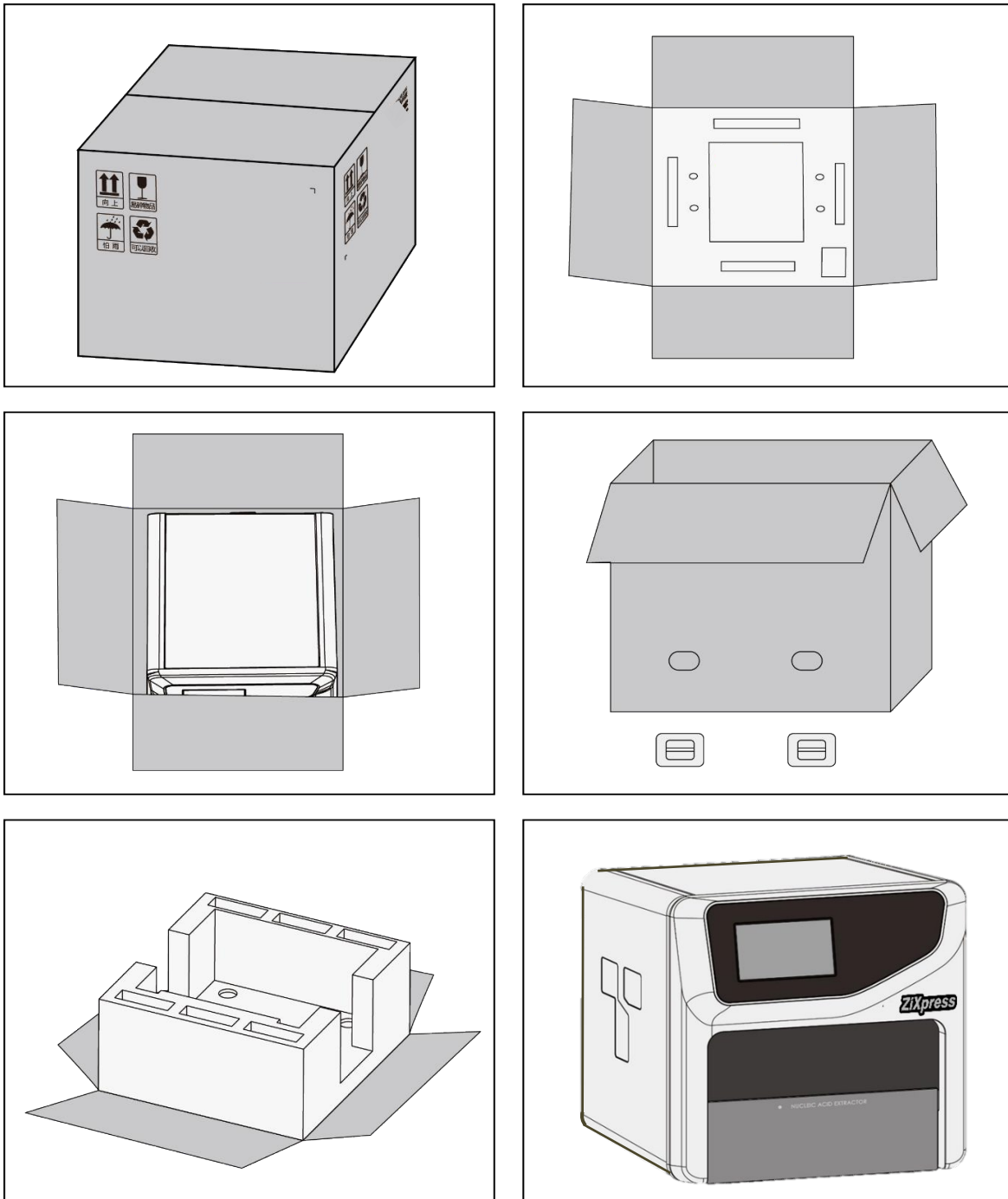


Figure 2-1. ZiXpress 96 Dx System - Instrument Unpacking








2.2 Working Environmental Requirements

2.2.1 Space Requirements of Instrument

- 1) The ZiXpress 96 Dx System should be placed in the room with low humidity ($\leq 80\%RH$) and appropriate temperature (between $10^{\circ}C \sim 30^{\circ}C$). The room should be well ventilated and without corrosive gas.
- 2) The ZiXpress 96 Dx System should be placed on steady lab work bench and leave enough space for placing the attachments, cables and reagent bottles, etc.
- 3) Please keep the ZiXpress 96 Dx System away from heat sources (directly sunshine, heater, stoves) and water sources (such as water pool, water tube etc.).
- 4) The working environment of ZiXpress 96 Dx System should be without electromagnetic interference, vibration and high frequency wave electrical equipment.
- 5) For single ZiXpress 96 Dx System running, the distance between adjacent objects and the surrounding ventilation openings shall be no less than 30cm. In case that multiple instruments are running at same time, the distance between adjacent instruments should not be less than 60cm.
- 6) For protection against overheating hazards, the openings on the ZiXpress 96 Dx System are designed for ventilation. Please do not block or cover these ventilation openings while it is running.
- 7) Do not place the ZiXpress 96 Dx System on soft surface, the instrument base may sink into the soft surface.
- 8) Do not place the ZiXpress 96 Dx System close to the wall or pile up other goods at the rear of the instrument, this may affect heat dissipation.

2.2.2 Power Requirements of Instrument

- 1) The power grid environment of ZiXpress 96 Dx System should possess ground wire and the instrument should be properly grounded.

- 2) Please ensure the power strip of ZiXpress 96 Dx System has 3~4 three-phase plugs in order to meet the demands for the instrument, control computer and printer.
 - 3) The power specifications of ZiXpress 96 Dx System are listed in *"A3.1 Instrument Parameters and Characters - 3.1.1 Instrument General Parameters"*, use improper power may damage the circuit system and cause fire, it is recommended to use UPS power supply.
-  **Reminding:** before connecting the AC power supply, please ensure the consistent of the ZiXpress 96 Dx System required voltage and the power supply voltage (allowable deviation $\pm 10\%$). And make sure that the rated load of receptacle is no less than the requirement of the instrument.
 -  **Reminding:** if the power supply system of the ZiXpress 96 Dx System working environment is unstable, please do not connect other electrical equipment at the same power circuit, and it is required to equip with over 900VA AC regulated power supply.
 -  **Prohibit:** spraying liquid on electrical parts may cause a short circuit and result in fire, do not use sprays in vicinity of the instrument.
 -  **Caution:** do not put anything on the power cord and keep it away from places where people move around. Hold the power plug when you plug the power cord and make sure the power plug is perfectly inserted into the socket, do not pull the power cord to pull out the plug.
 -  **Reminding:** under normal circumstances, please use the instrument attached powercord.
 -  **Reminding:** please check the power cord periodically, substitute with an equal one in case it is found to be damaged.
 -  **Caution:** the net weight of ZiXpress 96 Dx System is about 31.5 kg, which may be too heavy for one person. In order to avoid instrument damage, it is suggested to carefully carry the instrument by two people with safe guard.

2.3 Instrument Installation

2.3.1 Open Transport Lock

After unpacking, please do not directly power on the ZiXpress 96 Dx System, it is fixed by transport lock during transportation. Please open the transport lock in accordance with the instructions as below before running the ZiXpress 96 Dx System.

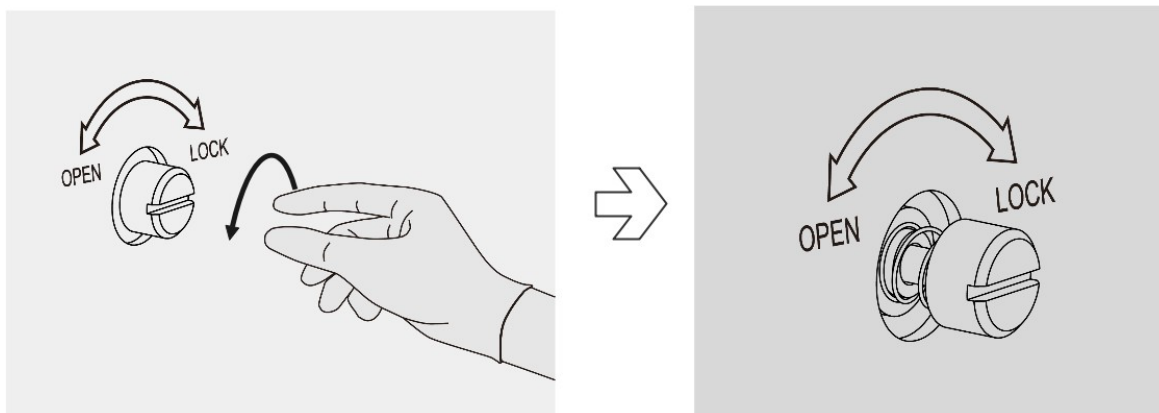


Figure 2-2. ZiXpress 96 Dx System - Open Transport Lock

Turn the button to the OPEN direction, and the button pops up, indicating that the transport lock has been released.

- ❗ **Reminding:** Please wear gloves to perform above operations.
- ⚠ **Caution:** please do not remove any screws or other parts, unless it is specifically mentioned in this manual. This kind of behavior violates the warranty and may cause the instrument out of alignment.
- ⚠ **Caution:** the ZiXpress 96 Dx System should be installed by professional engineer or under the guidance of professional engineer.
- ⚠ **Caution:** it is necessary to re-fix the transport lock to avoid damage to the instrument in case the ZiXpress 96 Dx System needs to be transported again. Please refer to [“4.3.3 Lock Transport Lock”](#) for detailed steps.

2.3.2 Instrument Self Inspection

The ZiXpress 96Dx System possesses self-inspection function, it is recommended to let the instrument conduct the self-inspection before running any experiment, to ensure that it can work normally. The specific operation steps are as follows:

- 1st Step:** connect the instrument power supply and turn on the power switch on the back of the instrument.

2nd Step: the ZiXpress 96 Dx System will automatically conduct the self-inspection after power on, which will inspect the instrument version, whether the electric system is in normal working state, whether the power supply is normal and initialize the motor


positions, etc.

3rd Step: after the self-inspection, the ZiXpress 96 Dx System will enter the standby state.

4th Step: before carrying out the experiment, it is suggested to Run the “emo experiment program” first, in order to observe whether the instrument can run normally. After it is normal, the user experiment program can be run.

 **Caution:** before power on the ZiXpress 96 Dx System, please ensure:

- The transport lock of the ZiXpress 96 Dx System is open.
- The external devices of the ZiXpress 96 Dx System are properly connected.
- The power supply of ZiXpress 96 Dx System is properly connected.


 **Caution:** in case the ZiXpress 96 Dx System fails to pass the self-inspection, do not slap or shake it, please contact the distributor or **Zinexts**.


3. Instrument Operation Instructions

The ZiXpress 96 Dx System can be operated independently with the instrument operation screen and requires no computer. This section includes the function descriptions of the ZiXpress 96 Dx System and its operational process. Please carefully read the instructions provided herein to achieve related experimental operations. Incorrect operation may cause instrument damage or abnormal running phenomena.

3.1 Instrument Start-up

Please turn on the power switch on the back of the ZiXpress 96 Dx System, the instrument will start up and makes two a short beep sound. At the same time, the instrument operation screen will light up automatically enter the self-inspection interface. Then the ZiXpress 96 Dx System starts to self-inspection and initialization, during this process the instrument will inquire the firmware version, teste the power supply, temperature control device, t motion device, switching device, communication device and the external interface. After the initialization, the motion device of the instrument will be at zero position.

 **Caution:** Before connecting the power supply, please ensure the consistent of the instrument required voltage and the power supply voltage.

 **Reminding:** The instrument required voltage is marked on the name plate located at lower left corner on the back side of the instrument.

3.2 System Software Operation

3.2.1 Main Interface

The ZiXpress 96 Dx System will automatically enter the main interface of the system software after the initialization, as shown in Figure 3-1.

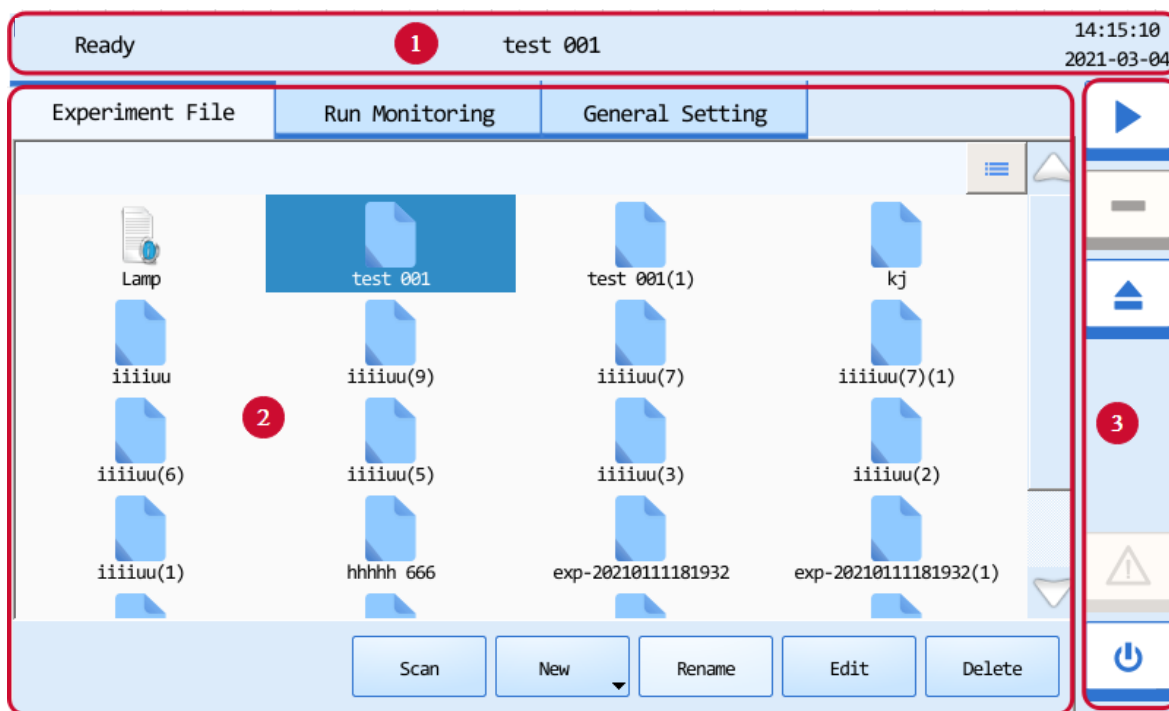



Figure 3-1. ZiXpress 96 Dx System Software - Main Interface


Interface Introduction & Parameter Descriptions



1. **Status Bar:** display the system status, current experiment file name, instrument status and system time.
 - ▶ **System Status:** display the current instrument system status.
 - **Initializing:** the instrument system is in the process of initialization;
 - **Ready:** the instrument system initialization is completed, ready for running;
 - **Running:** the experiment is running;
 - **Error:** instrument hardware or software error, cannot execute any operation.
 - ▶ **Instrument Status:** display the current instrument status.
 - <  **USB** >: the instrument is connected with USB device;
 - ▶ **File Name:** display the current experiment file name and its file path.
 - ▶ **System Time:** display the current system date and time.


2. **Operation Area:** the operation area of the system software includes **Experiment File**, **Run Monitoring** and **General Setting** three tabs. Users could perform relevant operations and set the corresponding contents according to the specific experimental requirements.


- ▶ **Experiment File:** display experiment files and provide the relevant experiment file operations;
- ▶ **Run Monitoring:** provide the real-time running state of the experiment;
- ▶ **General Setting:** provide general setting operations of the current instrument system.


3. **Main Function Keys:**




- ▶ <  **Run Experiment** >: start running the current experiment. This function key is activated when the instrument system is under **Ready** or **Pause** status.



❗ **Reminding:** when the instrument system is under **Running** status, the <  **Run Experiment** > function key will be converted to <  **Pause Experiment** > function key, users can press this function key to pause the current running experiment.

- ▶ <  **Stop Experiment** >: stop the current running experiment. This function key is activated when the instrument system is under **Running** status.

- ▶ <  **Open / Close** >: open or close the experiment cabin overhead door and the movable loading platform will be moving out or in accordingly.

- ▶ <  **Shutdown / Restart** >: shutdown or restart the instrument. This function key is inactivated when the instrument system is under **Running** status.

- ▶ <  /  /  **Warning** >: this function key is inactivated (grey icon) under normal system status, however it will turn yellow or red when a certain system error happened, press this key, the system will display the warning information.

-  Yellow icon: the instrument can still execute the current operation;
-  Red icon: the instrument cannot execute the current operation;

3.2.2 Experiment File Operation

The main interface of the instrument system software displays experiment file tab by default. The experiment file interface will display file name, file icon and operation function buttons, as shown in Figure 3-2.

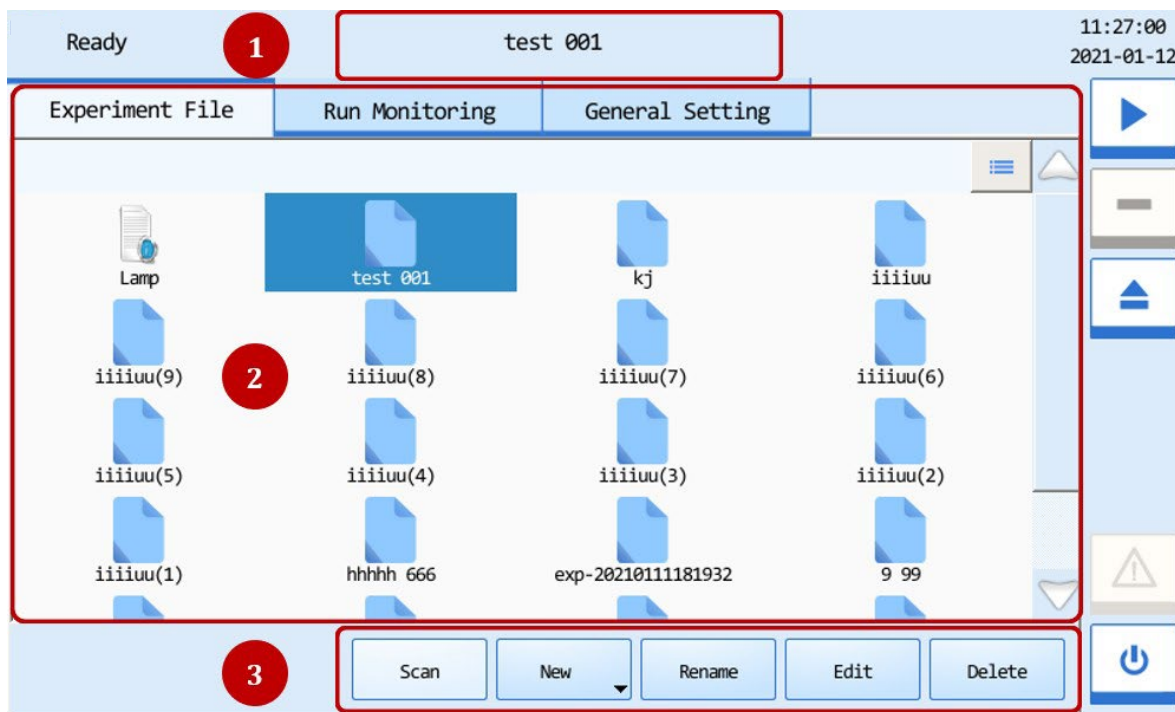


Figure 3-2. ZiXpress 96 Dx System Software - Experiment File Interface

Interface Introduction & Parameter Descriptions

1. **File name:** display the name of the file selected by the user, as shown in Figure 3.2a.

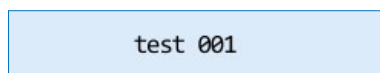


Figure 3.2a Experiment File Interface - File Name

2. **File Displaying Area:** display the pre-existed files within the instrument system, as shown in figure 3.2b

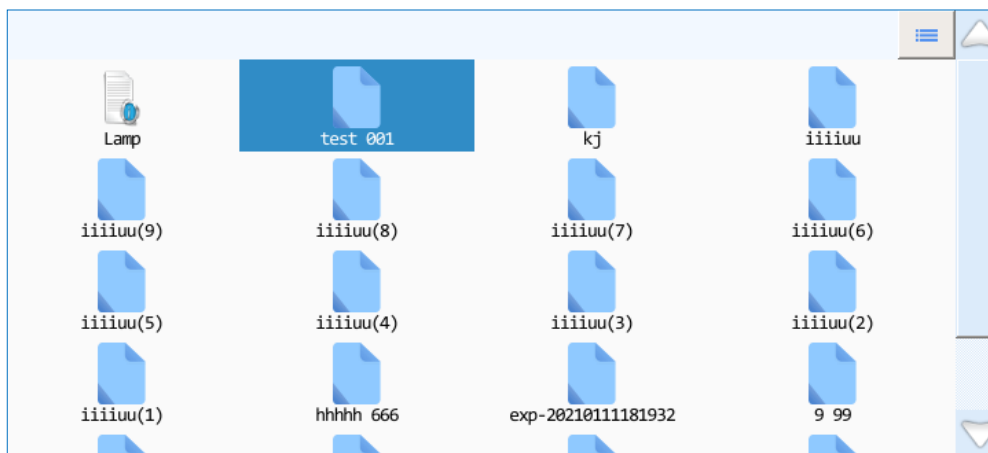








Figure 3.2b Experiment File Interface - Experiment file display area

ⓘ Reminding: the ZiXpress 96 DX System Software include following two types of files:

- <  **Lamp**>: this icon indicates the UV disinfection file, which is provided by default and cannot be deleted by user. The user can click this icon to edit the corresponding UV disinfection program. Please refer to *“4.3.2 UV Disinfection”* for detailed steps.
 - <  **Experiment file**>: this icon indicates the experiment name, which includes the experiment program, log and other relevant experiment information;
- ▶ Users can press the icon of a certain file in the file display area to open it.
 - ▶ Users can slide the slider or press  and  icons to view all the experiment files in the experiment file display area.
 - ▶ Users can press the  icon on the top left corner of the experiment file display area and it will turn into  icon, and the display mode of the experiment file displaying area will change from icons to file details list.
3. **File action bar:** consists of < **New** >, < **Rename** >, < **Edit** > and < **Delete** > five function keys, as shown in figure 3.2c.

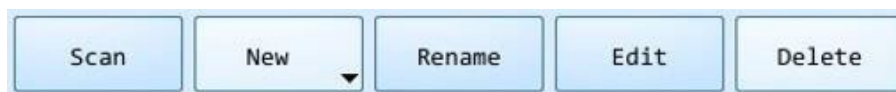


Figure 3.2c Experiment File Interface - File action bar

3.2.2.1 Create New Experiment File

- ▶ User can click < **New** > to create a new experiment file. There are two options for users to create a new experiment file:
 - **New Experiment:** directly click < **New** > create a new experiment file.
 - **New Experiment from Selected Experiment:** user could select a pre-existed experiment file in the file displaying area, and click < **New** > create a new experiment based on the selected experiment settings.
- ⓘ **Reminding:** < **New** > key is inactivated when the instrument system is under **Running** status.
- ⓘ **Reminding:** the system will pop up a keyboard for users to name the new experiment file or file folder, as shown in figure 3.2e. Users can press < **Close** > to exit the keyboard.
- ⓘ **Reminding:** the instrument software will name the new experiment file with creation date and time by default.

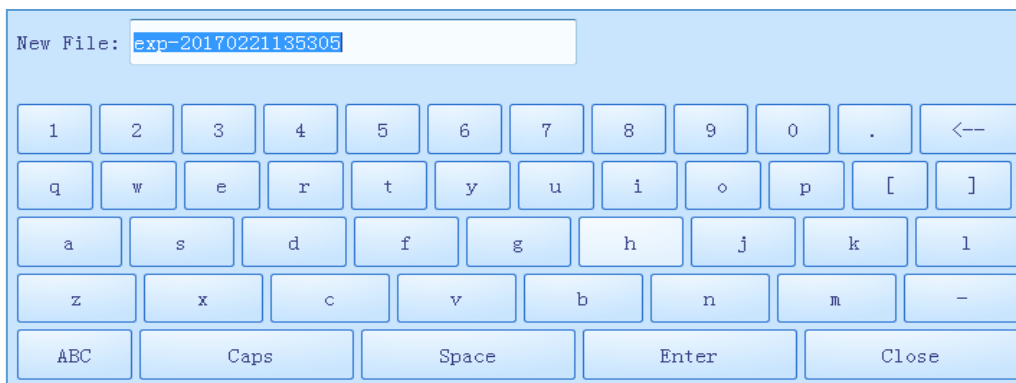


Figure3.2e Experiment File Interface - Keyboard

3.2.2.2 Rename Experiment File

User could select a pre-existed experiment file in the file displaying area, and click < **Rename** > to rename the selected experiment.

⚠ **Reminding:** < **Rename** > key is inactivated when the system is under **Running** status.

3.2.2.3 Edit Experiment File

The user can click < **Edit** > key to edit the selected experiment file, and then the system software will automatically enter the experiment edit interface, as shown in Figure 3-3.

⚠ **Reminding:** < **Edit** > key is inactivated when the system is under **Running** status.

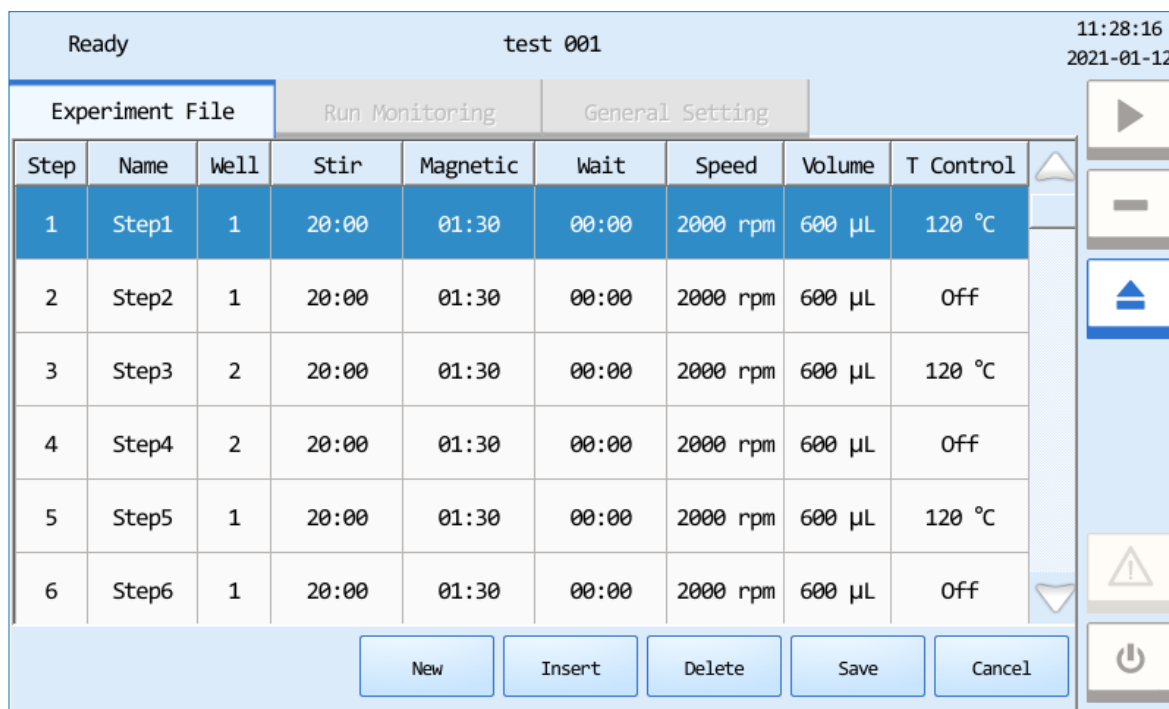


Figure 3.3 ZiXpress 96 Dx System Software - Experiment File Edit Interface

Interface Introduction & Parameter Descriptions

- ▶ **Experiment Step Parameters:** display the parameter information of all steps of the current experiment program, including:
 - **Step:** displays the sequence of current step.
 - **Name:** displays the name of the current step.
 - **Well:** displays the well of deep well plate corresponding to the current step.
 - **Stir:** displays the liquid stirring time in the current step.
 - **Magnetic:** displays the magnetic absorption time of the current step, which is the time for magnetic rods to adsorb magnetic beads. It is generally recommended that the magnetic absorption time should be more than 30 seconds;
 - **Wait:** displays the waiting time of the current step, which is the time for liquid to volatilize after the mixing sleeves are suspended in air of each step. It is generally suggested that the waiting time should be no more than 30 minutes.
 - **Speed:** displays the rotation speed of stirring sleeve of the current procedure step.

- **Volume:** displays the liquid volume in the well of deep well plate corresponding to the current step. The system software will adjust the parameters such as rotation speed and the altitude of stirring sleeves according to the liquid volume.
 - **T Control:** displays the temperature status of the current step.
- User can double-click the parameters of **Step, Name, Well, Stir, Magnetic, Wait, Speed, Volume** and **T Control**, the corresponding parameter setting window will pop up on the system software interface, as shown in Figure 3.3a, Figure 3.3f. The user can edit and set the above parameters in the corresponding parameter setting box.

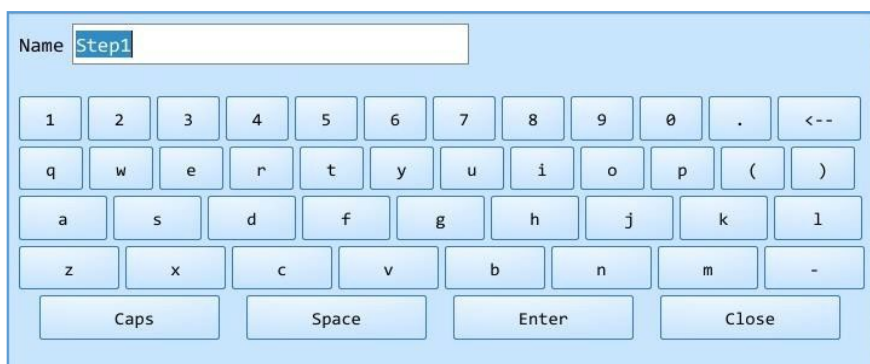


Figure 3.3a Experiment File Edit Interface - Name Setting



Figure 3.3b Experiment File Edit Interface - Well Setting

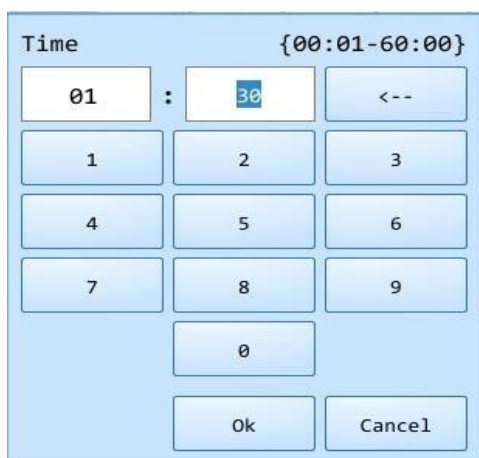
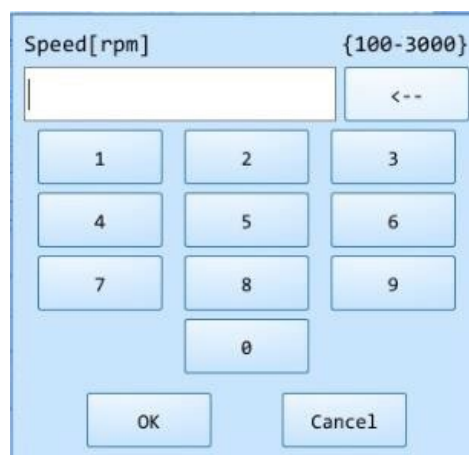
Figure 3.3c Experiment File Edit Interface
Time SettingFigure 3.3d Experiment File Edit Interface
Stirring Speed Setting

Figure 3.3e Experiment File Edit Interface
Volume Setting

Figure 3.3f Experiment File Edit Interface
Temperature Setting


- ⚠ **Reminding:** the wells in the experimental procedure step can be set to 1-6 wells;
 - ⚠ **Reminding:** the setting range of stirring, magnetic and waiting time of the experiment step is 1s to 60min;
 - ⚠ **Reminding:** the setting range of stirring speed of the experiment step is 100-3000rpm;
 - ⚠ **Reminding:** the setting range of volume of the experiment step is 30-1000ul;
 - ⚠ **Reminding:** the setting range of lysis or eluting temperature of the experiment step is 30-120°C;
- ▶ User can click any step number to select the corresponding experiment step, and click **< New >** to create a new step.
 - ▶ User can click any step number to select the corresponding experiment step, and click **< Insert >** to insert a step in front of the selected step.
 - ▶ User can click any step number to select the corresponding experiment step, and click **< Delete >** to delete the selected step.
 - ▶ User can click **< Cancel >** to cancel the parameters setting and editing of the current experiment step.
 - ▶ User can click **< Save >** to save the parameters setting and editing of the current experiment step.

3.2.2.4 Delete Experiment File

Users can select an experiment file in the file displaying area and click < **Delete** > to delete the selected experiment file.

❗ **Reminding:** < **Delete** > key is inactivated when the instrument system is under **Running** status.

3.2.3 Run Experiment

User can select any experiment file in the Experiment File tab and click <  **Run Experiment** > in the main control bar to run the selected experiment file. Before running, the ZiXpress 96 DX System will automatically check the position(s) of the mixing sleeve(s) and reminding user to confirm the position, as shown in Figure 3-4, Figure 3-5.

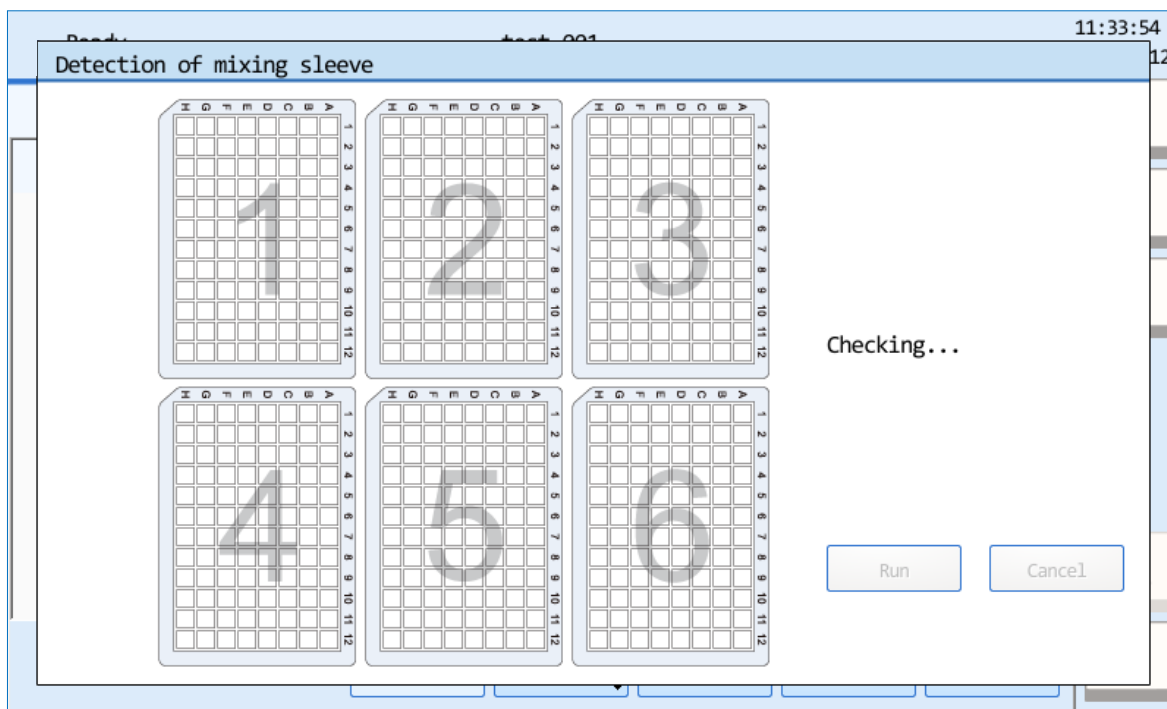


Figure 3.4 Check the mixing sleeve position

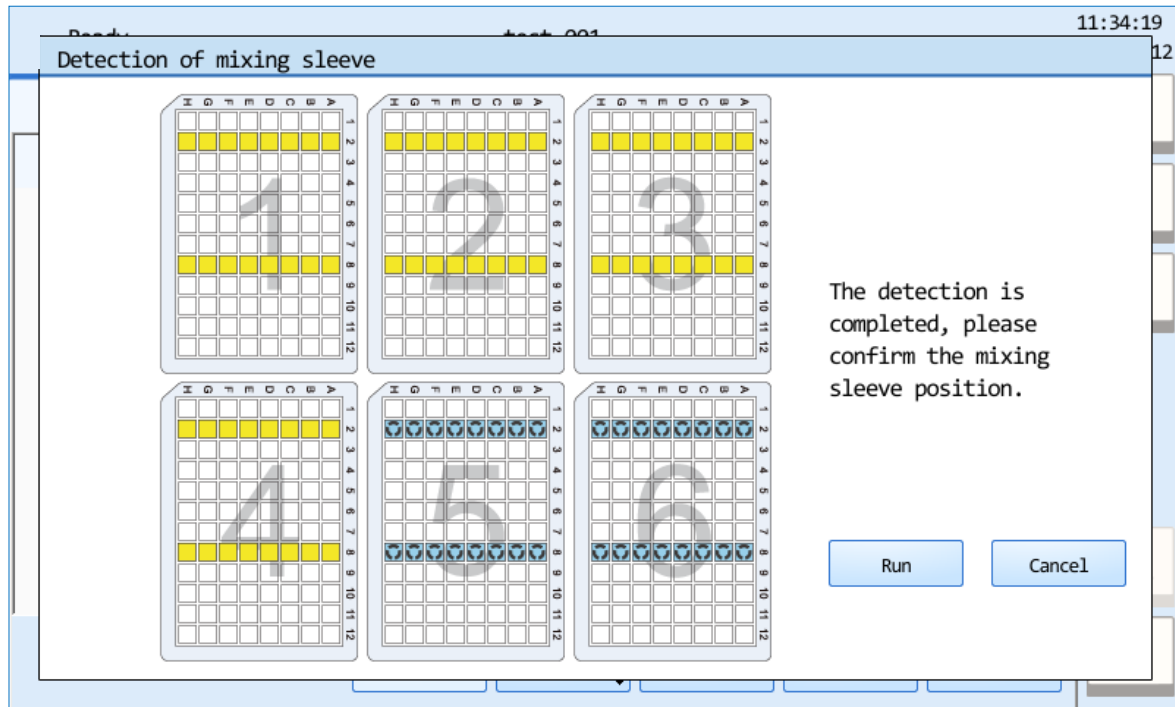


Figure 3.5 Confirm the mixing sleeve position

3.2.4 Run Monitoring Tab

When experiment starts running, the system software will automatically enter the run monitoring interface and real time display the relevant running information of the current experiment, as shown in Figure 3-6a.

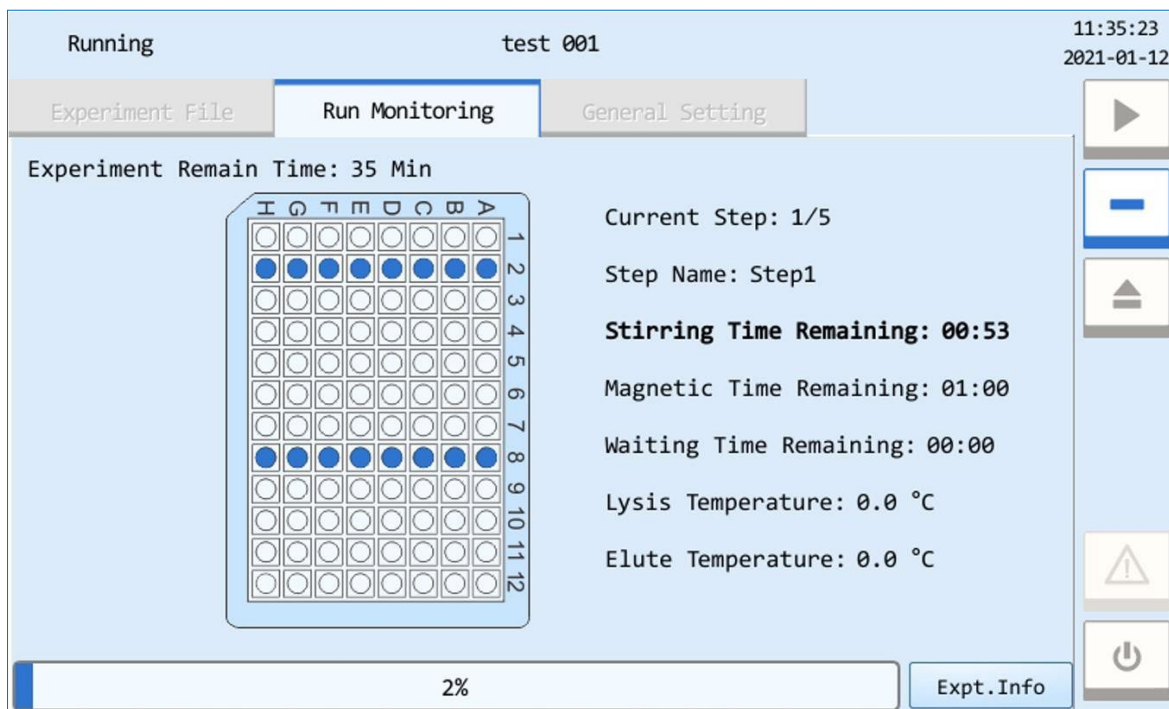


Figure 3-6a. Run Monitoring Tab - Experiment Information

Interface Introduction & Parameter Descriptions

1. **Real-time Status:** displays the real-time status of the current experiment.
 - **Current Step:** displays the current running step number;
 - **Step Name:** displays the current running step number;
 - **Stirring Time Remaining:** displays the remaining stirring time of the current running step;
 - **Stirring Time Remaining:** displays the remaining stirring time of the current running step;
 - **Magnetic Time Remaining:** displays the remaining magnetic absorption time of the current running step;
 - **Waiting Time Remaining:** displays the remaining waiting time of the current running step;
 - **Lysis Temperature:** displays the lysis temperature of the current running step;
 - **Elute Temperature:** displays the elute temperature of the current running step;

2. **Running Information:** displays the progress of the current running experiment in the form of percentage progress bar.
3. **Experiment Information:** Click < **Expt. Info** > the run monitoring interface will display the remaining experiment time of the current experiment file, the experimental procedure, the parameters of each procedure step and other corresponding experiment information, as shown in Figure 3-6b.

Running test 001 11:35:23
2021-01-12

Experiment File Run Monitoring General Setting

Experiment Remain Time: 1108 min

Step	Name	Well	Stir	Magnetic	Wait	Speed	Volume	T Control
1	Step1	1	20:00	01:30	00:00	2000 rpm	600 μL	120 °C
2	Step2	1	20:00	01:30	00:00	2000 rpm	600 μL	Off
3	Step3	2	20:00	01:30	00:00	2000 rpm	600 μL	120 °C
4	Step4	2	20:00	01:30	00:00	2000 rpm	600 μL	Off
5	Step5	1	20:00	01:30	00:00	2000 rpm	600 μL	120 °C
6	Step6	1	20:00	01:30	00:00	2000 rpm	600 μL	Off

0% Running Info

Figure 3-6b. Run Monitoring Tab - Running Information

- ⚠ **Reminding:** the < **Expt. Info** > will switch to < **Running Info** > after click, then click < **Running Info** > the run monitoring interface will display the real-time running information of the current experiment again.

3.2.4 General Setting Tab

3.2.4.1 Instrument Setting Sub-tab

When the user clicks **General Setting** tab on the system software interface, the system software will automatically enter the general setting interface and display the relevant information and system parameters of the current instrument.

The general setting interface consists of **Instrument** and **Service** two sub-tabs, and displays the **Instrument** sub-tab by default, as shown in figure 3-7.

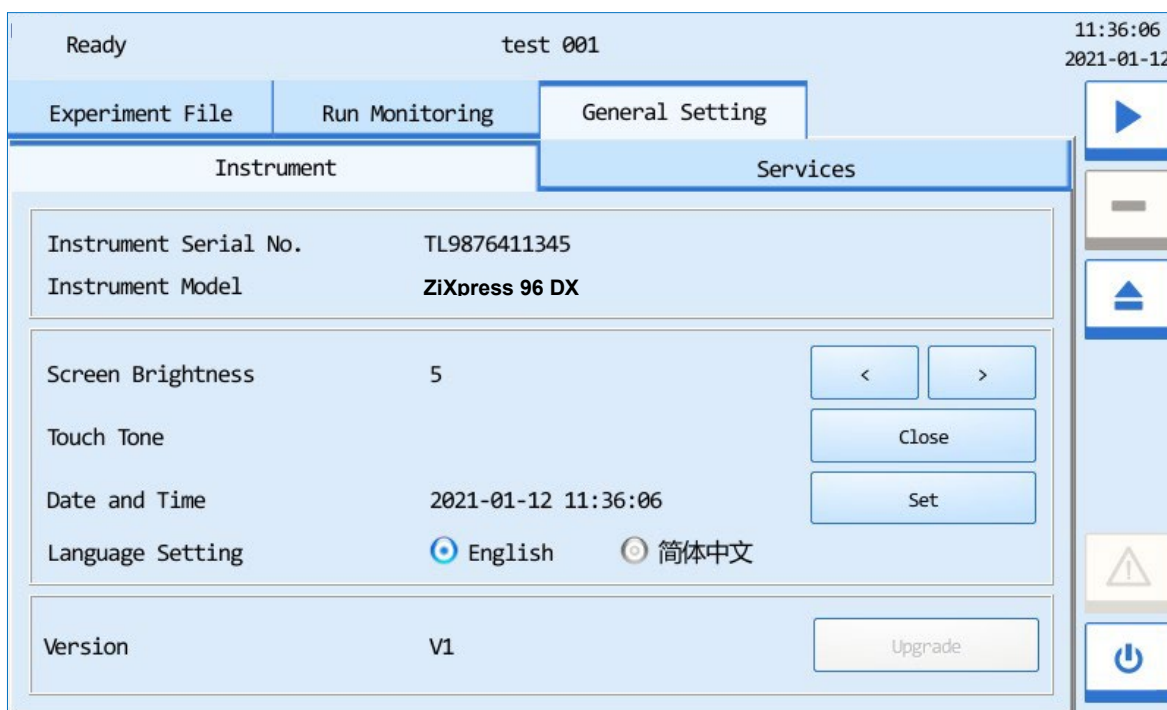


Figure 3-7. General Setting Tab - Instrument Setting Sub-tab

Interface Introduction & Parameter Descriptions

- ▶ **Instrument Serial No.:** display the factory serial number of the current ZiXpress 96 System.
- ▶ **Instrument Model:** display the current ZiXpress 96 Dx System model.
- ▶ **Screen Brightness:** users could press and icons to adjust the screen brightness (dark: 1 ~ bright: 5).

- ▶ **Touch Tone:** users could press < **Open** > or < **Close** > to decide whether to enable the touch screen sound.
- ▶ **Date and Time:** users can press < **Set** > to set the date and time displayed on the current ZiXpress 96 Dx System, the date/time setting window will pop up as shown in Figure 3.5a.

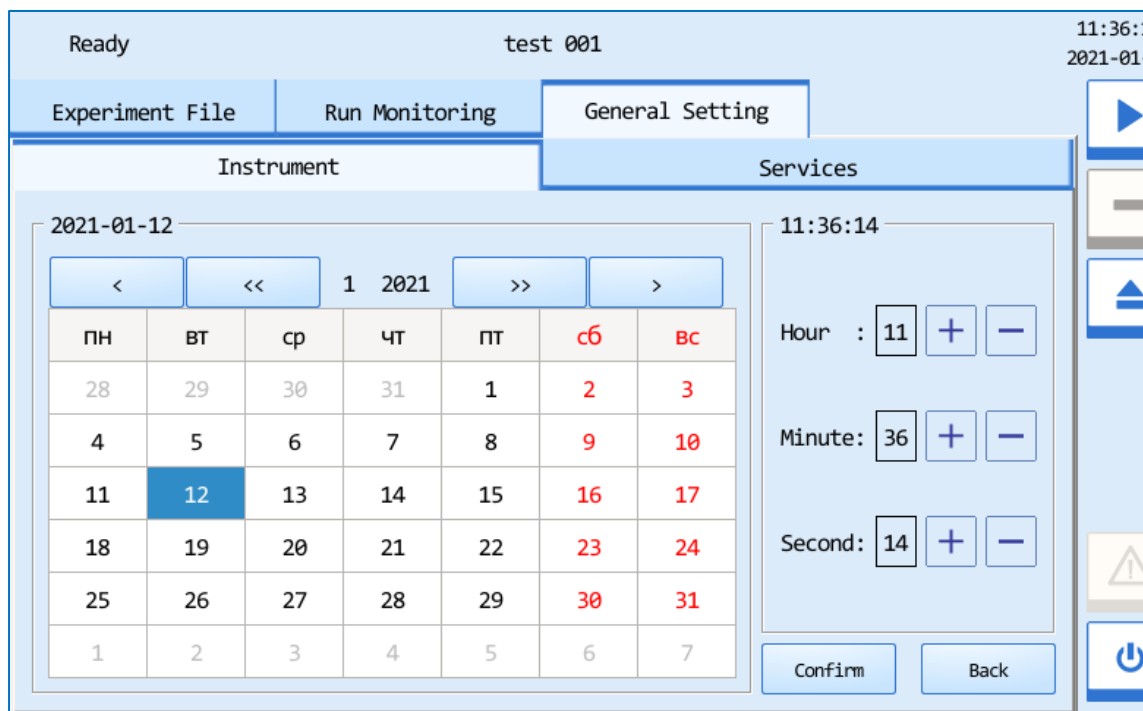


Figure 3.7a Instrument Setting Sub-tab -- Date/Time Setting

- Users can press << and >> icons to set the displayed year.
 - Users can press < and > icons to set the displayed month.
 - Users can set the displayed date on the calendar.
 - Users can press + and - icons to set the displayed time, including **Hour**, **Minute** and **second**.
 - Users can press < **Confirm** > to confirm the date and time setting;
 - Users can press < **Back** > to return to the Instrument sub-tab interface.
- ▶ **Language Setting:** users could set the instrument system language. The two options provided are **English** and **Simplified Chinese**.

- ▶ **Version:** users could view the system version information of the current ZiXpress 96 Dx System and the < **Upgrade** > is used for instrument system upgrade.
- ❗ **Reminding:** the instrument system upgrade should be executed by professional engineer or under professional guidelines.

3.2.4.2 Services Setting Sub-tab

Click **Services** sub-tab in the general setting interface, and the system software will automatically enter the services setting sub-tab, as shown in Figure 3-8.

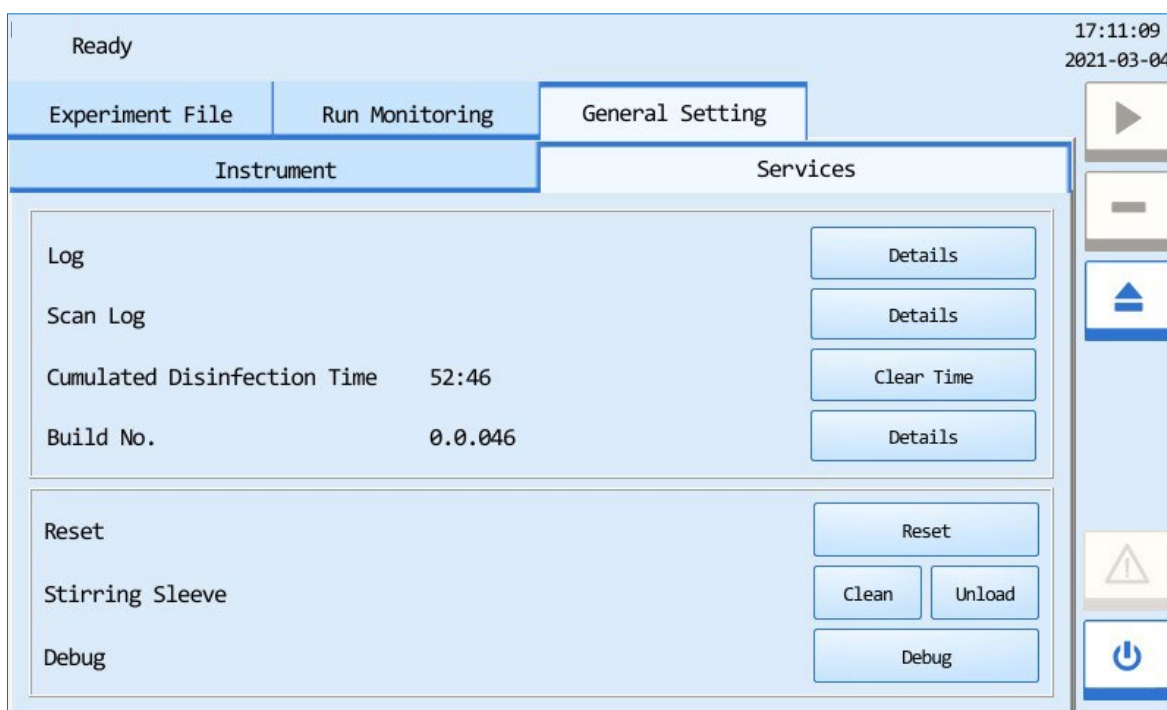


Figure 3.6 General Setting Tab -- Services Setting Sub-tab

Interface Introduction & Parameter Descriptions

- **Log:** user can click < **Details** > to view the detailed log of the current instrument, as shown in Figure 3.6a

Ready		test 001		11:36:36 2021-01-12	
Experiment File		Run Monitoring		General Setting	
Instrument			Services		
No.	Operation	Date/Time	Type	Descr	
1	Change datetime	2021-01-12 11:36:14	User Operation		
2	Stop experiment	2021-01-12 11:35:32	User Operation	stop experi	
3	Start experiment	2021-01-12 11:34:32	User Operation	start exper	
4	Close gate	2021-01-12 11:33:43	User Operation		
5	Stop experiment	2018-11-09 17:44:57	User Operation	stop exper	
6	Start experiment	2018-11-09 17:43:52	User Operation	start exper	
7	Open gate	2018-11-09 17:43:29	User Operation		
8	Close gate	2018-11-09 17:42:04	User Operation		

Figure 3.8a Services Setting Sub-tab - Details of Instrument Log

- ▶ **Cumulated Disinfection Time:** displays the cumulated disinfection time of the current instrument. After the UV lamp replacement, user can click < **Clear Disinfection Time** > to clear the cumulated disinfection time of the current instrument.
- ▶ **Build No.:** displays the build number of the current instrument, user can click < **Details** > to view, as shown in Figure 3.8c.

Control Module:	1.0.032
Thermal Module:	0.0.000
Button Module:	0.0.000
Application Software:	0.0.046
Resources:	0.0.002
System:	1.0.400

Close

Figure 3.8c Services Setting Sub-tab - Details of Instrument Build No.







- ▶ **Reset:** user can click < **Reset** > to reset all running mechanism components of the instrument to the original position.
- ▶ **Stirring Sleeve:**
 - users can click < **Clean** >, and the stirring sleeve will descend to the lowest position, which is convenient for users to clean the stirring sleeve. After finishing the cleaning, users can click < **Confirm** > to make the stirring sleeve reset to the original position automatically.
 - user can click < **Unload** > to unload the stirring sleeve.
- ▶ **Debug:** user can click < **Debug** > to enter the instrument debugging interface.
- ⚠ **Reminding:** the instrument debugging shall be completed by the professional engineer of our company.

4. Instrument Cleaning and Maintenance

Under proper use condition, the ZiXpress 96 Dx System requires little maintenance. However, the ZiXpress 96 Dx System should be cleaned and maintained on a regular schedule for long time and constant use. This section includes the information on cleaning and maintenance of the ZiXpress 96 Dx System.


4.1 Instrument Cleaning Operation Instructions


The ZiXpress 96 Dx System should be cleaned on a regular schedule (every other month), please carefully read the following instructions before cleaning the instrument.

-  **Prohibit:** never clean the instrument when it is electrified.
-  **Prohibit:** never pour water or other solutions in into the sample block, loading platform or any interior parts of the instrument. Fluids can cause electrical shock when the instrument is electrified.
-  **Caution:** ethanol is a flammable and volatile liquid, it's exposure may irritate eyes, skin and respiratory tract, and may lead to central nervous system hypofunction and liver damage. Please wear appropriate protective goggles, clothing and gloves, when using ethanol to clean.
-  **High-Temp:** the sample block may produce high temperature during running, do not clean the sample block until it reaches the room temperature.
-  **Biohazard:** please regard all samples as potential biohazard materials, universal safety precautions should be taken when handling or processing samples. Samples pills should be immediately disinfected with an appropriate disinfectant solution to avoid equipment contamination or users' personnel injury.
-  **Biohazard:** Do not treat or operate any potential biohazard samples without taking any safety precautions.

4.1.1 Clean Instrument Shell

- 1st step:** switch off the instrument and unplug the power cord;
- 2nd step:** clean the instrument shell with a piece of damp, soft cloth, and if needed, please rinse the cloth with mild commercial detergent for cleaning.

 **Prohibit:** do not spray the detergent directly on the instrument, as malfunctions of the electronics or may occur.


 **Caution:** please do not use organic or strong detergent to clean the instrument shell, which may ruin the surface coating.


4.1.2 Clean Operation Screen

1st step: Switch off the instrument and unplug the power cord;

2nd step: Gently wipe the touch screen with a piece of dry, soft cloth to remove dust, oil or fingerprints.

3rd step: If the touch screen is still not clean, use a piece of damp, soft cloth that moistened with low concentration isopropanol or ethanol to clean the touch screen in a gentle motion.

 **Prohibit:** do not spray the detergent directly on the touch screen, as malfunctions of the electronics or may occur.


 **Caution:** do not use abrasive detergent or rough material, as they may scratch the touch screen.


4.1.3 Clean Experiment cabin

1st step: open the experiment cabin door, turn off the instrument and unplug the power cord.

2nd step: clean the well plate area and the substrate in the experiment cabin with wet absorbent cotton or cotton cloth dipped in SDS solution, 75% ethanol or soapy water.

3rd step: clean magnetic bar, magnetic bar frame and stirring sleeve support in the experiment cabin with absorbent cotton or cotton cloth dipped in SDS solution, 75% ethanol or soapy water.

 **Caution:** do not clean the magnetic bar with metal instruments to protect the bar from damage.

-  **Prohibit:** the instrument contains permanent strong magnetic field. Persons with pacemakers and metal prostheses are not allowed to clean or maintain the instrument. Strong magnetic field will affect the function of pacemakers or metal prostheses, and even cause damage.

4.2 Instrument Maintenance Operation Instructions

4.2.1 Maintain Sufficient Air Flow


The placing area of ZiXpress 96 Dx System should be checked regularly, as it requires sufficient air flow to precisely reach the correct target temperature. Please ensure that the air flow is unrestricted and other items around the instrument do not interfering with the air flow.

4.2.2 Maintain Stable Power Supply.

The ZiXpress 96 Dx System requires stable power supply for proper functioning, therefore its power supply should be checked regularly to ensure the consistent of instrument required voltage and the power supply voltage (allowable deviation $\pm 10\%$). And make sure that the rated load of receptacle is no less than the requirement of instrument.

4.2.3 Maintain Instrument Cleanliness

- 1) Please keep the instrument free of dust and liquid residue. Although the instrument is of good quality, immediately wipe off any salt, acid or alkali solution or organic solvent on the instrument to protect it from damage.
- 2) Please keep the experiment cabin free of dust and liquid residue and clean it regularly.

 **Caution:** Although the instrument has passed the safety certification and test, when the experiment cabin is cleaned, it is strictly forbidden for the cleaning personnel to clean the instrument while it is running or in standby state, so as to avoid damaging the instrument or injuring the cleaning personnel.

4.2.4 Other Maintenance

- 1) When the instrument is not used for a long time, please unplug the power plug and prevent dust from entering the instrument.
- 2) When the instrument is not used for a long time, it is recommended to turn on the instrument, place consumables and select the test procedure for dry running every 30 days in order to ensure stable performance of the instrument.

4.3 Transport and Return for Maintenance

4.3.1 Instrument Disinfection

In case the ZiXpress 96 Dx System will be moved to another lab or needed to return to the after-sale service department for maintenance, please first disinfect the instrument and fill in the disinfection certificate.




The disinfection process of ZiXpress 96 Dx System is listed as follows:

- ▶ Please wear protective clothing and medical disposable gloves;
- ▶ Open the experiment cabin door and get all consumables out;
- ▶ Switch off the instrument and unplug the power cord;
- ▶ Prepare the detergent (lab routine disinfectant), wet the cotton cloth and degreased cotton swabs with the prepared detergent;
- ▶ Wipe the interior of the experiment cabin with wet cotton cloth or absorbent cotton.
- ▶ After wiping with disinfectant and drying the disinfectant inside the experiment cabin, clean the inside of the experiment cabin with 75% ethanol again, and clean the surface of the instrument with conventional cleanser.
- ▶ After the ethanol in the experiment cabin and the cleanser on the surface of the instrument are dried, disinfect the instrument with UV for 2 hours as suggested. See [“4.3.2 UV Disinfection”](#) for specific operation.
- ▶ Fill in the disinfection attachment or disinfection certificate.

⚠ Caution: instrument disinfection must be carried out by trained professionals. Please wear protective clothing and disposable medical gloves during disinfection. The whole disinfection process shall be carried out in a well-ventilated environment.

4.3.2 UV Disinfection

The user can set and edit the UV disinfection procedure of the instrument. The specific operation process is as follows:

- 1) Connect the power supply and turn on the instrument power switch.
- 2) Enter the experiment file interface of the instrument system software, as shown in Figure 3.2.
- 3) Click <  **Lamp** > to select the UV disinfection file provided by the instrument system and then click < **Edit** >, the system software will automatically pop up the disinfection time setting box, as shown in Figure 4-1.
- 4) After completing the UV disinfection procedure setting, click <  **Lamp** > icon and then click <  **Run Experiment** > to start the UV disinfection of the instrument.

ⓘ Reminding: the setting range of UV disinfection time for the instrument is 0-300min.



Time		{00:01-60:00}
01	:	00 <--
1		2 3
4		5 6
7		8 9
		0
	Ok	Cancel

Figure 4-1 UV Disinfection Time Setting

4.3.3 Lock the Transport Lock

When the instrument is required to be transported again, please pack and transport the instrument in strict accordance with the requirements for instrument transportation in order to avoid or reduce instrument damage in the process of transportation. The specific requirements and operations are as follows:

1st Step: open the experiment cabin overhead door, and hold a hand against the experiment cabin movable loading platform to keep it immobilized (push platform to the end). Shown as Figure 4-2.

2nd Step: turn and press the button to the LOCK direction until it is fixed. Shown as Figure 4-3.

⚠ Reminding: Please wear gloves to perform the above operations.

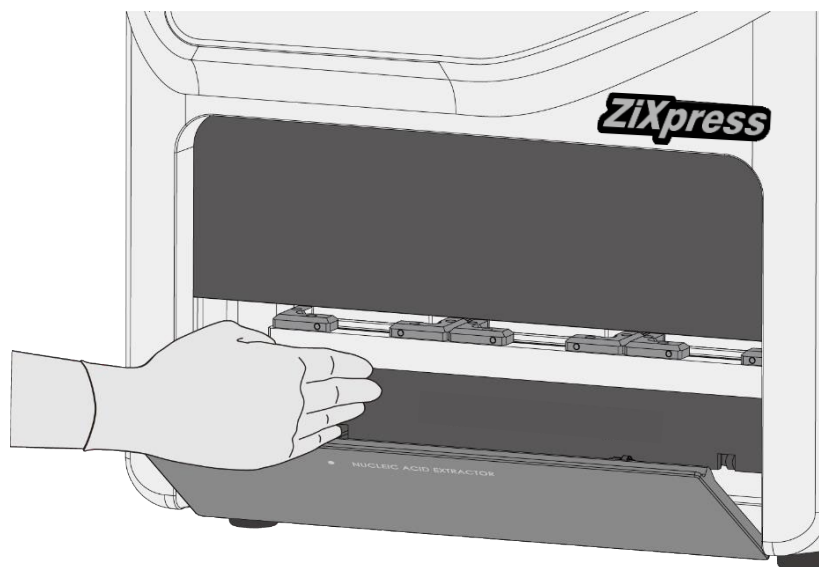


Figure 4-2 Immobilize the experiment cabin movable loading platform

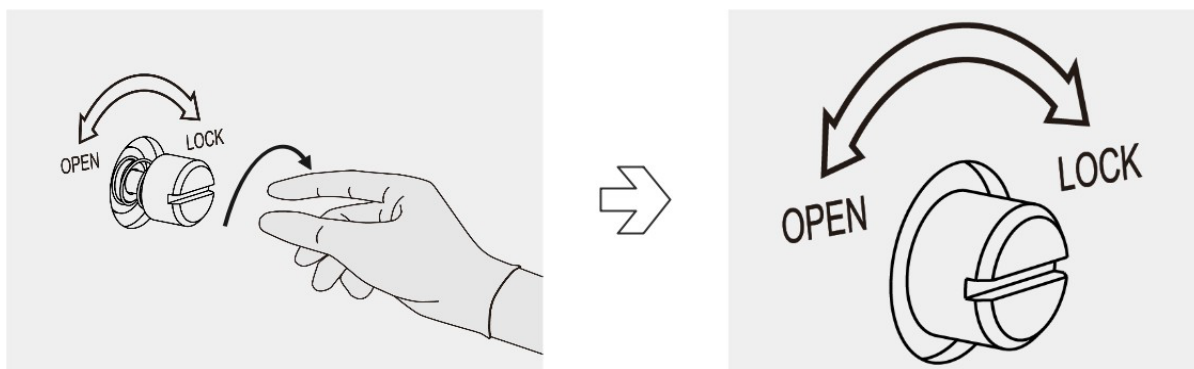




Figure 4-3. Lock Transport Lock


 **Caution:** unless it is noted in this manual, please do not loosen or remove any internal and external screws or other parts, otherwise it will break the instrument warranty and result in instrument misalignment.


4.3.4 Product Packaging and Return for Maintenance

If the instrument is required to be returned to the agent or after-sales service department, please pack and return it according to the following procedures:

- 1) Please thoroughly clean the instrument.
- 2) Please fully disinfect the interior of the experiment cabin according to instructions mentioned in this user manual and provide disinfection certificate.
- 3) Lock the transport lock.
- 4) Wrap the instrument in the plastic bag.
- 5) Please inform the return department of the used biohazards.
- 6) Please inform the return department of any failure of the instrument or parts to be maintained.
- 7) Please use the original packaging of the instrument to ensure that it will not be damaged during transportation. Any damage during transportation will incur additional costs.
- 8) See ***“1.4.1 General Parameters of Instrument”*** for transportation and storage conditions.

 **Caution:** before returning the instrument to the agent or after-sales service department, please confirm that the instrument has been strictly disinfected.





 **Caution:** the original transport package of ZiXpress 96 Dx System is designed to reduce the instrument damage and ensure its transportation safety. Adopt other packaging materials will break the warranty, and **Zinexts** will not be responsible for damages as consequences of improper packaging that incurred during the transportation back to maintenance department.

 **Reminding:** the transportation of ZiXpress 96 Dx System can adopt general transport (with awnings).

5. Troubleshooting

In general, corrective instructions will be display along with the error messages by the application or instrument software. And under normal circumstances the software running errors can be solved by restarting the computer or the instrument system.

This section describes the main possible errors of the ZiXpress 96 Dx System together with possible causes and corrective instructions.

No.	Phenomenon	Cause	Action
1	After turning on the power supply, there is no display on the operation screen.	Whether the power cord is inserted	Reinsert the power cord
		Whether the fuse is intact	Replace the fuse
		Others	Contact our company or agent
2	The instrument cannot operate when powered on	Main interface displays the  or  icon	Click  or  icon the main interface to view details
3	The instrument fails to upgrade	USB flash disk cannot be recognized	Repeatedly insert USB flash disk to upgrade or replace it to upgrade the instrument
4	The instrument makes abnormal sounds	Whether the transport lock is open	Open the transport lock
		Whether the 96-deep well plate is placed correctly	Place the deep well plate again
5	The temperature does not rise	View the temperature setting option of the experiment procedure	Set the temperature of the experiment procedure again and download it in the instrument
		Others	Contact our company or agent
6	UV lamp is not on	Whether UV lamp tube is in good contact	Reinstall the lamp tube
		Whether UV lamp tube is damaged	Replace the lamp tube
		The safety door of the experiment cabin is not closed	Close the safety door again

7	The magnetic bar drops		Contact our company or agent
8	The system is halted or out of control	Misuse or misoperation	Cut off the power supply and restart the instrument
		Others	Contact our company or agent

⚠ Reminding: The fuse tube of ZiXpress 96 Dx System is a F10AH250V fuse tube and it is installed between the power socket and the switch at the backside of the instrument. Users could change the fuse tube following the steps below:

- a. Turn off the instrument
- b. Unplug its power cord.
- c. Open the fuse tube socket and take out the fuse tube.
- d. Check the integrity of the fuse tube and change the fuse tube if it is broken.
- e. Insert the fuse tube socket and plug the power cord.

6. Experiment Operation Guide

6.1 Overview of Experiment Operation Guide

The purpose of this experiment operation guide is to combine the use of the Automatic ZiXpress 96 Dx System with its reagents. Help users to quickly understand the operation procedure and be skilled in operation.

6.2 Experiment Preparation


The ZiXpress 96 Dx System should be used cooperatively select the appropriate magnetic beads nucleic acid extraction reagent. This experiment operation guide takes ZP02205 - ZiXpress Viral RNA Extraction Kit from **Zinexts** as an example.

6.2.1 Reagent and Sample Preparation


Please follow the operation instructions of the reagent kit to prepare the nucleic acid extraction reagent and add the sample.

6.3 Loading of Deep Well Plate

1) Insert the stirring sleeve in the deep well plate;

 **Reminding:** Please confirm that the stirring sleeve has been pushed into place, otherwise it may cause abnormal operation of the instrument, damage to the stirring sleeve and contamination of the magnetic bar and affect the experimental results.

2) Properly place the deep well plate into the experiment cabin.

 **Reminding:** Please confirm that the notch of the deep well plate is outward and in place, as shown in Figure 6.3.

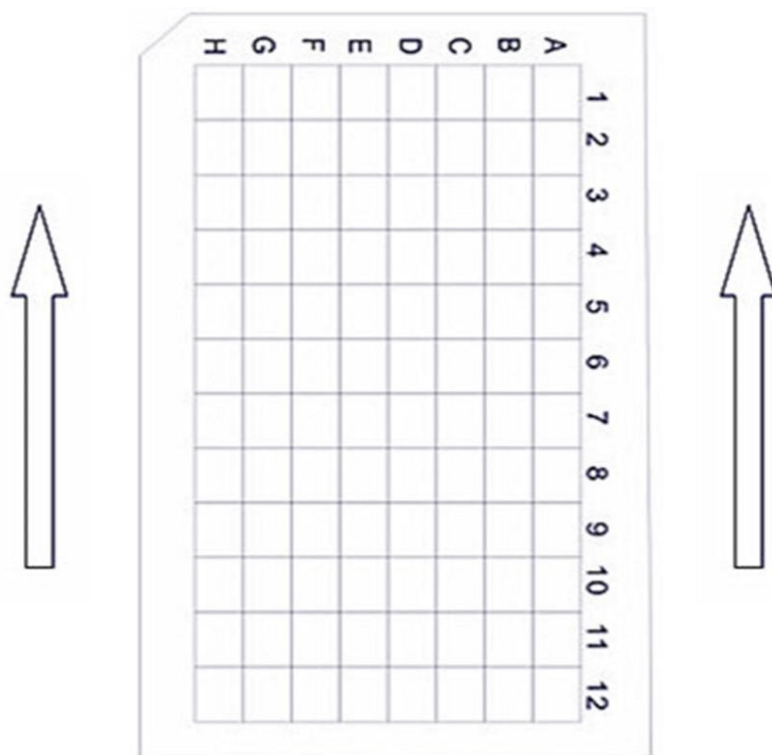



Figure 6.3 Deep Well Plate

6.4 Edit and Run Experiment Program

6.4.1 Edit Experiment Program

- 1) Please connect the power supply and turn on the power switch.
- 2) Please click **Experiment File** tab on the main interface to enter the experiment file interface and create a new experiment file on the experiment file interface.
- 3) Select the new experiment file on the experiment file interface, click **< Edit >** to enter the experiment file edit interface, edit the experiment program steps and parameters according to the reagent kit specification, and then click **< Save >** to save the corresponding settings. Refer to [“3.2.2.4 Edit Experiment File”](#) for details.
- 4) Elect the new experiment file on the experiment file interface, and click **< Run experiment >** in the main control bar to run the experiment file. For detailed methods, please refer to [“3.2.3 Run Monitoring Tab”](#) in the manual.

5) After the experiment is finished, the instrument will give the user a prompt that the experiment is finished. Please suck the extracted products from the wells 6 and 12 and place them in the test tube for later use.

 **Reminding:** If the user does not analyze the extracted product temporarily, please put it in the refrigerator at -20°C for sealed storage.

6.5 Shutdown

The power switch is located on the back of the instrument. The user can switch the power switch to the end marked with “O” to turn off the ZiXpress 96 Dx System

 **Reminding:**

- a. Do not cut off the power supply of the instrument if there is no accident or failure during the experiment, so as not to affect the experiment.
- b. Do not turn on/off the instrument frequently during operation.
- c. Please turn off the instrument when the experiment is finished.
- d. If something unexpected happens to the instrument during use, for example, the experiment liquid is spilled into the experiment cabin or the experiment consumables are forgotten to be loaded, please stop the experiment immediately and turn off the instrument.
- e. If the instrument is not used for a long time, please unplug the power plug.

 **Caution:**

- a. Before moving the ZiXpress 96 Dx System, please turn off the instrument and unplug the power plug.
- b. In case of current leakage, please immediately cut off the power supply and stop using.

6.6 Matters for Attention

1. The type and model of selected reagent vary with the classification of the samples to be extracted, and therefore the reagent components as well as the composition and

concentration of each component will also be different. Please select the appropriate nucleic acid extraction reagent according to the classification of samples.

2. If the user selects other magnetic bead nucleic acid extraction reagents, please follow the instructions of the reagent strictly.
3. When using the ZiXpress 96 Dx System for the first time, do not power on the instrument directly. Please lock the transport lock according to the instructions before starting the operation. For detailed methods, please refer to ***“2.3.1 Open the Instrument Transport Lock”*** in the manual.
4. Under normal circumstances, do not open the safety door of the experiment cabin during the operation of the instrument. In case of abnormal condition, please stop the experiment and then open the safety door of the experiment cabin.

 **Caution:**

- a. The used deep well plate and stirring sleeve shall be treated as biological contaminants and recycled in accordance with the relevant provisions.
- b. The use of expired reagents or reagents unsuitable for the instrument will not guarantee the desired results.

7. Warranty

1. The general warranty period for the instrument is 12 months from the delivery day of the product.
2. The warranty does not cover any problem that is caused by
 - (i) Conditions, malfunctions or damage not resulting from defects in material or workmanship.
 - (ii) Any consumption spare parts including fuses, light bulbs, UV lights, LED lighting sets.
3. For further information about the Warranty Policy and Extended Warranty offers, please contact your local representative / agent, or visit our website www.zinexts.com.

8. Contact Information

Manufacturer: Zinexts Life Science Corp.

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Version	Date	Description
1.0	2021/09/15	New lunch
1.1	2022/03/15	Change address to Xizhi
1.2	2022/05/13	Change warranty policy
1.3	2022/09/07	Change manual number